



Bridging the housing data gap

Sentinel transforms housing management by providing an up-to-date single view of assets, customers and families.

By integrating and sharing data, our pioneering Hub technology feeds enhanced information into existing front-line systems.

Benefits and outcomes include:

- ▶ **Knowing who's living in your properties** – respond to tenants and address risks based on clear knowledge of your customers and any history of anti-social behaviour or arrears.
- ▶ **Enhanced understanding of assets** – through a holistic view of property information including occupancy/voids, repairs, refurbishments and warranties.
- ▶ **Easier fraud detection** – Sentinel's data matching technology automatically highlights data patterns that indicate fraud, even overcoming attempts to disguise identity.
- ▶ **GDPR compliance** – track consent, manage data lifecycles and respond to access requests.
- ▶ **Improved data quality and decision-making** – the Hub tackles existing data quality issues, helping providers make more informed decisions, e.g. regarding investment programmes.
- ▶ **Supporting mergers** – where housing organisations join forces, the Hub integrates their data, with Sentinel's data migration experts providing additional input where required.

Additional features include:

Automatic updates and alerts – data is automatically processed on a daily basis and the Hub provides real-time alerts every time a customer or asset crosses a client's threshold criteria.

Tailored to meet your needs – the Hub operates by using a set of processes, rules and algorithms. Sentinel does the hard bit to ensure it can be easily-configured to meet clients' specific needs.

**To learn more, please contact us on 0800 612 2116
or email info@sentinelpartners.co.uk**